

City & Guilds Level 2 Health and Social Care: Core Qualification

Learning Materials – Question Set C
Adult - Audrey

February 2024



UPDATE FEBRUARY 2024

Learning Materials – Question Set

Question Set C – Audrey

Unit 001 and 003

Updated February 2024:

This case study and associated test papers are no longer part of the assessment criteria for the 8040-02 Health and Social Care: Core qualification.

These materials have been provided to support centres and candidates for formative assessment and revision purposes only.

For the most up to date information on the Health and Social Care: Core qualification and January 2024 assessment strategy update please visit: [\[Update\] Changes to Level 2 HSCCC Core assessments | Health and Care Learning Wales](#).

This booklet contains Question Set C **only**.

For associated case study and test papers please download:

Case Study Adult - Audrey

Case Study Question Set A Adult - Audrey

Case Study Question Set B Adult - Audrey

Question Set C - Audrey

1. State **two** factors that might have led to Audrey's weight gain.

[2 marks]

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2. Audrey needed a mental capacity assessment because she didn't want to take the medication and appeared confused.

Give **two** reasons why the assessment is important for Audrey's well-being.

[2 marks]

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3. Sandra is working hard to build a positive relationship with Audrey.

Describe how this may affect the way Audrey feels about herself.

[4 marks]

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4. Sandra has suggested that Audrey's pills could be crushed and placed inside her drink. The manager is concerned by this suggestion, and the consequences it may have had on Audrey.

State **three** reasons for this concern in relation to Audrey's well-being.

[3 marks]

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5. Audrey refuses help when offered support to go to the toilet by male care and support workers and this can increase her continence issues.

State **three** other possible impacts on Audrey of male care and support workers continuing to assist her to the toilet.

[3 marks]

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6. There can be difficulty communicating with Audrey about meal choices.

Suggest **two** ways in which workers might support Audrey to choose her meals.

[2 marks]

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7. The pressure of caring for Audrey at home became too great for her family.

State **four** impacts this pressure may have had on Audrey's family.

[4 marks]

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8. Well-being is one of the five principles of the Social Services and Well-being (Wales) Act (2014).

Outline **three** ways this principle is being put into practice with Audrey at Harbour House.

[3 marks]

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9. In addition to multi-agency working, name **two** further principles of the Social Services and Well-being (Wales) Act (2014).

[2 marks]

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10. What are **three** reasons for workers looking for a 'thumbs up gesture' from Audrey when gaining her consent?

[3 marks]

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11. The workers look out for the 'thumbs up gesture' from Audrey.

What are **two** other ways workers can adapt their approach to meet her communication needs when they are spending time with her?

[2 marks]

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