

# City & Guilds Level 2 Health and Social Care: Core Qualification

Learning Materials – Question Set C  
Adult - Letty

February 2024



# UPDATE FEBRUARY 2024

## Learning Materials – Question Set

### Question Set C - Letty

#### Unit 001 and 005

#### **Updated February 2024:**

This case study and associated test papers are no longer part of the assessment criteria for the 8040-02 Health and Social Care: Core qualification.

These materials have been provided to support centres and candidates for formative assessment and revision purposes only.

For the most up to date information on the Health and Social Care: Core qualification and January 2024 assessment strategy update please visit: [\[Update\]](#) [Changes to Level 2 HSCCC Core assessments | Health and Care Learning Wales.](#)

This booklet contains Question Set C **only**.

For associated case study and test papers please download:

Case Study Adult - Letty

Case Study Question Set A Adult - Letty

Case Study Question Set B Adult - Letty

# Question Set C – Letty

1. After speaking to Janet, Helen realises that she has been rushing through Letty’s personal care routine.

Outline **three** reasons why Janet encourages Helen to reflect on her practice.

[3 marks]

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2. Helen stores Letty’s personal plan in the agreed place.

Outline **two** reasons why this is important for Letty.

[2 marks]

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3. The team work very closely with the individuals they support, their families, GPs, and local authorities.

Give **three** reasons it is important for all agencies to work together.

[3 marks]

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4. A physiotherapist visits Letty to carry out an assessment to help her become more independent when walking.

State **two** further benefits to Letty of involving a physiotherapist.

[2 marks]

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5. The manager of Swn Y Coed holds a re-assessment and personal plan review including Letty, Matthew and the social worker.

What are **three** ways this meeting can benefit Letty's family?

[3 marks]

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6. Helen is eager to learn, and she is often keen to seek out feedback in her supervision.

Describe why it is important to the professional development of workers, like Helen, to seek feedback from their supervisors.

[4 marks]

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7. Helen has the opportunity to attend a training course for person centred care.

State **three** possible benefits of attending this.

[3 marks]

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8. Helen makes sure the door is closed when supporting Letty with her personal care.

Suggest **four** other actions Helen might take to show dignity and respect for Letty during showering or bathing.

[4 marks]

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9. Letty makes the decision to move into Swn Y Coed after the death of her husband.

Outline **three** ways this change might negatively impact upon Letty.

[3 marks]

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10. The following statement is one of the seven standards from the Code of Professional Practice for Social Care.

"Strive to establish and maintain the trust and confidence of individuals and carers".

What are **three** examples of how Helen puts this in practice?

[3 marks]

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