

City & Guilds Level 2 Health and Social Care: Core Qualification

Learning Materials – Question Set B
Adult - Letty

February 2024



UPDATE FEBRUARY 2024

Learning Materials – Question Set

Question Set B - Letty

Unit 001 and 005

Updated February 2024:

This case study and associated test papers are no longer part of the assessment criteria for the 8040-02 Health and Social Care: Core qualification.

These materials have been provided to support centres and candidates for formative assessment and revision purposes only.

For the most up to date information on the Health and Social Care: Core qualification and January 2024 assessment strategy update please visit: [\[Update\]](#) [Changes to Level 2 HSCCC Core assessments | Health and Care Learning Wales](#).

This booklet contains Question Set B **only**.

For associated case study and test papers please download:

Case Study Adult - Letty

Case Study Question Set A Adult - Letty

Case Study Question Set C Adult - Letty

Question Set B – Letty

1. Helen realises that she had been rushing through Letty’s personal care routine.

Outline **three** reasons why it important for Helen to be accountable for the quality of her own practice.

[3 marks]

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2. A physiotherapist visits Letty and suggests that Letty changes her walking stick to a walking frame.

State **three** duties physiotherapists are likely to carry out when visiting individuals such as Letty in residential care homes.

[3 marks]

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3. Helen makes an effort to talk to Letty.

State **three** ways this might benefit Helen and Letty's relationship.

[3 marks]

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4. Helen works in a team.

What are **three** ways in which Helen may benefit from being a member of a team?

[3 marks]

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5. Helen agrees to shadow Janet.

Describe how shadowing could help to improve Helen's practice.

[4 marks]

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6. Helen is keen to seek feedback from Janet.

Give **two** reasons why it is important to seek feedback from senior colleagues.

[2 marks]

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7. Janet suggests that Helen takes time to keep a reflective diary about how she supports individuals with their personal care.

Suggest **two** ways Helen can find out how to keep a reflective diary.

[2 marks]

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8. Helen makes sure the door is closed when supporting Letty.

What are **three** further examples of how Helen shows dignity and respect to Letty?

[3 marks]

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9. Helen checks Letty's personal plan.

What are **four** purposes of the personal plan?

[4 marks]

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10. Letty makes the decision to move into a care home after the death of her husband.

Outline **three** ways this change might positively impact upon Letty.

[3 marks]

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