

# City & Guilds Level 2 Health and Social Care: Core

Learning Materials – Question Set A  
Children and Young People – Harri

February 2024



# UPDATE FEBRUARY 2024

## Learning Materials – Question Set

### Question Set A - Harri

#### Unit 002 and 005

#### **Updated February 2024:**

This case study and associated test papers are no longer part of the assessment criteria for the 8040-02 Health and Social Care: Core qualification.

These materials have been provided to support centres and candidates for formative assessment and revision purposes only.

For the most up to date information on the Health and Social Care: Core qualification and January 2024 assessment strategy update please visit: [\[Update\]](#)  
[Changes to Level 2 HSCCC Core assessments | Health and Care Learning Wales.](#)

This booklet contains Question Set A **only**.

For associated case study and test papers please download:

Case Study Children and Young People – Harri

Case Study Question Set B Children and Young People – Harri

Case Study Question Set C Children and Young People – Harri

# Question Set A – Harri

1. Morgan reassures Harri that information will not be shared with other young people.

Outline **three** actions workers at Hazel Grove should take to maintain confidentiality.

[3 marks]

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2. Philip, the registered manager, helps Lowri to reflect in supervision.

Outline **three** reasons why it is important for workers to use reflection.

[3 marks]

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3. State **two** ways that Harri will benefit from different agencies working effectively together.

[2 marks]

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4. Rhoswen was concerned about Harri living in a children's home after reading news articles about the quality of care in another home.

Suggest **four** actions that Lowri and Morgan might take to try to build trust with Rhoswen.

[4 marks]

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5. What are **two** examples of how Lowri worked as part of a team to support Harri?

[2 marks]

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6. Describe how shadowing could help workers like Lowri to develop their own practice.

[4 marks]

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7. Give **two** examples of when workers need to use good literacy skills to support Harri's care.

[2 marks]

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8. What are **three** ways that Lowri can find out about Harri's background and preferences?

[3 marks]

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9. Morgan explains that Harri will need a personal plan.

What is **one** purpose of the personal plan?

[1 mark]

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10. Outline **three** reasons why effective communication between Harri and Lowri is important to their relationship.

[3 marks]

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11. What are **three** impacts on Harri's well-being following the death of his father?

[3 marks]

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