

City & Guilds Level 2 Health and Social Care: Core Qualification

Learning Materials – Question Set A
Adult - Letty

February 2024



UPDATE FEBRUARY 2024

Learning Materials – Question Set

Question Set A - Letty

Unit 001 and 005

Updated February 2024:

This case study and associated test papers are no longer part of the assessment criteria for the 8040-02 Health and Social Care: Core qualification.

These materials have been provided to support centres and candidates for formative assessment and revision purposes only.

For the most up to date information on the Health and Social Care: Core qualification and January 2024 assessment strategy update please visit: [\[Update\]](#) [Changes to Level 2 HSCCC Core assessments | Health and Care Learning Wales](#).

This booklet contains Question Set A **only**.

For associated case study and test papers please download:

Case Study Adult - Letty

Case Study Question Set B Adult - Letty

Case Study Question Set C Adult - Letty

Question Set A – Letty

1. After speaking to Janet, Helen realises that she has been rushing through Letty’s personal care routine.

Outline **three** reasons why Janet encourages Helen to take responsibility for her practice.

[3 marks]

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2. Helen makes sure the personal plan is returned to its agreed storage place.

Outline **two** reasons why this is important.

[2 marks]

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3. The social worker attends Letty's re-assessment and review meeting.

Give **three** further examples of the social worker's role after Letty has moved into the home.

[3 marks]

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4. A referral is made for a physiotherapy assessment.

Give **two** reasons why it is important for Swn Y Coed and the physiotherapist to work together.

[2 marks]

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5. The manager holds a re-assessment and personal plan review including Letty, Matthew and the social worker.

State **three** benefits to Letty of everyone working as a team?

[3 marks]

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6. Following a recent observation Janet feeds back that Helen has a tendency to 'take over' an individual's care. In supervision they agree a plan of action to address this.

Describe how this plan may positively affect Letty's well-being.

[4 marks]

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7. Letty needs help making video calls but only a few of the workers feel confident to help her.

State **three** actions that workers who are not confident might take to use the tablet to support Letty to make video calls.

[3 marks]

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8. What are **three** examples of how Helen demonstrates that she works in a person-centred way?

[3 marks]

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9. Letty is included in the re-assessment and personal plan review meeting.

What are **four** benefits to Letty of involving her in her personal plan?

[4 marks]

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10. Outline **three** reasons for workers at Swyn Coed to communicate effectively together.

[3 marks]

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