

# City & Guilds Level 2 Health and Social Care: Core Qualification

Learning Materials – Question Set B  
Adult - Audrey

February 2024



# UPDATE FEBRUARY 2024

## Learning Materials – Question Set

### Question Set B - Audrey

#### Unit 001 and 003

#### **Updated February 2024:**

This case study and associated test papers are no longer part of the assessment criteria for the 8040-02 Health and Social Care: Core qualification.

These materials have been provided to support centres and candidates for formative assessment and revision purposes only.

For the most up to date information on the Health and Social Care: Core qualification and January 2024 assessment strategy update please visit: [\[Update\]](#) [Changes to Level 2 HSCCC Core assessments | Health and Care Learning Wales](#).

This booklet contains Question Set B **only**.

For associated case study and test papers please download:

Case Study Adult - Audrey

Case Study Question Set A Adult - Audrey

Case Study Question Set C Adult - Audrey

# Question Set B - Audrey

1. Audrey has been spending most of her time in her room.

State **three** physical benefits that Audrey might gain from getting out of her room.

[3 marks]

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2. State **four** benefits in which taking part in creative activities such as flower arranging may benefit Audrey's well-being.

[4 marks]

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3. Sandra has observed changes in Audrey's behaviour.

Give **three** reasons why it is important that Sandra records these changes in Audrey's personal plan.

[3 marks]

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4. Sandra suggests that pills could be crushed and placed in Audrey's drink so she wouldn't know she was taking them.

Give **two** reasons why this suggestion is a safeguarding issue that might affect Audrey's well-being.

[2 marks]

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5. Audrey refuses help when offered support to go to the toilet by male care and support workers and this can increase her continence issues.

State **one** action that Harbour House can take to respect Audrey's personal preferences.

[1 mark]

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6. Suggest **three** approaches that Sandra could use when communicating with Audrey.

[3 marks]

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7. Describe how Audrey's diagnosis of dementia may affect her ability to cope with the move to Harbour House.

[4 marks]

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8.

a. Multi-agency working is one of the five principles of the Social Services and Well-being (Wales) Act (2014).

Outline **two** ways this principle is being put into practice with Audrey at Harbour House.

[2 marks]

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b. Give **one** reason why it is important for Harbour House to promote multi-agency working.

[1 mark]

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9. In addition to multi-agency working, name **two** further principles of the Social Services and Well-being (Wales) Act (2014).

[2 marks]

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10. The workers at Harbour House take care to gain consent when providing personal care.

What are **three** possible consequences of not confirming consent?

[3 marks]

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11. What are **two** ways that Sandra can find out how she can best communicate with Audrey?

[2 marks]

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