

City & Guilds Level 2 Health and Social Care: Core

Learning Materials – Question Set B
Adult - Mair

February 2024



UPDATE FEBRUARY 2024

Learning Materials – Question Set

Question Set B - Mair

Unit 001 and 006

Updated February 2024:

This case study and associated test papers are no longer part of the assessment criteria for the 8040-02 Health and Social Care: Core qualification.

These materials have been provided to support centres and candidates for formative assessment and revision purposes only.

For the most up to date information on the Health and Social Care: Core qualification and January 2024 assessment strategy update please visit: [\[Update\]](#) [Changes to Level 2 HSCCC Core assessments | Health and Care Learning Wales](#).

This booklet contains Question Set B **only**.

For associated case study and test papers please download:

Case Study Adult - Mair

Case Study Question Set A Adult - Mair

Case Study Question Set C Adult - Mair

Question Set B – Mair

1. Outline **three** reasons why it is important for Mair to be treated with dignity and respect. [3 marks]

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2. The different methods of communication the workers use to communicate with Mair are documented in the personal plan.

Outline **three** further reasons why it is important for workers to follow a personal plan.

[3 marks]

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3. Mair had a stroke which has had an impact on her speech.

What are **two** ways workers can help Mair to communicate?

[2 marks]

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4. What are **two** changes that have occurred in Mair's life?

[2 marks]

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5. The Social Services and Well-being (Wales) Act (2014) aims to protect individuals from harm and abuse.

What are **three** responsibilities for care and support workers in safeguarding individuals such as Mair under this Act?

[3 marks]

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6. The neighbour telephones the office for Gail's address so that she can collect Mair's purse.
Suggest **two** reasons why the neighbour does not report this as a safeguarding concern.

[2 marks]

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7. Outline **four** ways in which Gail's actions increases Mair's risk of potential financial abuse.

[4 marks]

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8. The domiciliary care and support workers support Mair on a rota basis and have quickly developed a good professional relationship with her.

In relation to safeguarding, explain why it is important for the workers to build rapport and a trusting relationship with Mair.

[4 marks]

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9. Outline **three** ways workers such as Gail can keep themselves safe and avoid being investigated.

[3 marks]

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10. Suggest **three** ways health and social care settings can promote an environment where individuals such as Mair can raise their concerns.

[3 marks]

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11. The manager tells Gail that there will be an investigation.

What is **one** way an independent advocate might support Mair during the investigation?

[1 mark]

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