



City & Guilds Level 2 Health and Social Care: Core

Learning Materials – Question Set C
Children and Young People – Harri

February 2024



UPDATE FEBRUARY 2024

Learning Materials – Question Set

Question Set B - Harri

Unit 002 and 005

Updated February 2024:

This case study and associated test papers are no longer part of the assessment criteria for the 8040-02 Health and Social Care: Core qualification.

These materials have been provided to support centres and candidates for formative assessment and revision purposes only.

For the most up to date information on the Health and Social Care: Core qualification and January 2024 assessment strategy update please visit: [\[Update\]](#)
[Changes to Level 2 HSCCC Core assessments | Health and Care Learning Wales.](#)

This booklet contains Question Set C **only**.

For associated case study and test papers please download:

Case Study Children and Young People – Harri

Case Study Question Set A Children and Young People – Harri

Case Study Question Set B Children and Young People – Harri

Question Set C – Harri

1. Outline **two** ways that Lowri and Morgan have demonstrated accountability in their roles.

[2 marks]

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2. Lowri has shared her concerns with her manager about how Harri is coping with his father's death and his mother's current illness.

Outline **two** reasons why it is important for Lowri to share this information with her manager.

[2 marks]

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3. Phillip informed Lowri that he would discuss her concerns about Harri with his social worker.

Give **two** reasons why this is important to Phillip's role as the manager of Hazel Grove.

[2 marks]

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4. There isn't a fluent Welsh speaker on shift when Rhoswen telephones and she struggles to continue the conversation in English.

Give **three** reasons why it is important for Rhoswen to be able to talk in Welsh when she telephones Hazel Grove.

[3 marks]

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5. Lowri and Morgan work as part of a team with other residential childcare support workers at Hazel Grove.

What are **four** ways in which they may benefit from being members of a team?

[4 marks]

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6. Lowri has a supervision meeting with her manager, Philip.

Describe the value that effective supervision has on supporting the well-being of young people like Harri.

[4 marks]

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7. Lowri is new to Hazel Grove and is shadowing Morgan who is an experienced key worker.

State **three** ways Lowri can benefit from shadowing an experienced key worker.

[3 marks]

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8. Lowri tells Harri that she also plays football.

Outline **three** ways Lowri's interest in football may have a positive impact on Harri.

[3 marks]

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9. During Harri's visit, Lowri and Morgan show him his room and take the opportunity to get to know him a bit more.

What are **three** more examples of how Lowri and Morgan demonstrate dignity and respect to Harri?

[3 marks]

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10. Harri does not want to be in care but would prefer to be in a residential care rather than with another family.

What are **three** ways the temporary move to Hazel Grove might have a positive impact Harri?

[3 marks]

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11. Lowri asks her manager if it would be helpful to let Rhoswen know when she is on shift so that Rhoswen can talk to her in Welsh.

Suggest **one** reason why this may not work in practice.

[1 mark]

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