



City & Guilds Level 2 Health and Social Care: Core

Learning Materials – Question Set B Adult – South Lodge

February 2024



UPDATE FEBRUARY 2024

Learning Materials - Question Set

Question Set B - South Lodge

Unit 001 and 006

Updated February 2024:

This case study and associated test papers are no longer part of the assessment criteria for the 8040-02 Health and Social Care: Core qualification.

These materials have been provided to support centres and candidates for formative assessment and revision purposes only.

For the most up to date information on the Health and Social Care: Core qualification and January 2024 assessment strategy update please visit: [Update] Changes to Level 2 HSCCC Core assessments | Health and Care Learning Wales.

This booklet contains Question Set B only.

For associated case study and test papers please download:

Case Study Adult - South Lodge

Case Study Question Set A Adult - South Lodge

Case Study Question Set C Adult - South Lodge

Question Set B - South Lodge

1. Outline three ways in which the Social Services and Well-being (Wales) Act (2014) aims to help protect individuals such as Beth from harm and abuse.
[2 marks]
2. The 'All Wales Safeguarding Procedures 2019' provides guidance about how to protect Beth from harm.
Outline four examples of how this has been put into practice to support Beth.
[4 marks]

3. Explain the importance of workers at South Lodge taking time to build trust and rapport with Beth.
[4 marks]
4. Outline two ways that workers can avoid being accused of breaching confidentiality.
[2 marks

visits?	
[3 marks]
6. The manager reminds staff about what has been learned from reports into serious failure to protect individuals such as Beth.	:S
Outline two reasons why it is important for workers to learn from these reports.	
[2 marks]

7. Beth has always had periods of depression and anxiety.
Outline three factors that may increase the risk that she becomes depressed again.
[3 mark
8. Margie is working with Beth to identify what Beth would like to achieve while she is at South Lodge.
What are three ways that Margie can find out Beth's preferences?
[3 mark

9. Outline three potential barriers to communication between Margie and Beth.
[3 marks]
10. What are three possible negative effects on Beth of moving from her home to South Lodge?
[3 marks]
11. When she was a child, Margie lived for several months in a refuge for women experiencing domestic violence.
Outline one way in which Margie's life experience may have a positive impact on her work with Beth?
[1 mark]