

# City & Guilds Level 2 Health and Social Care: Core Qualification

Learning Materials – Question Set A  
Adult - Alwyn

February 2024



# UPDATE FEBRUARY 2024

## Learning Materials – Question Set

### Question Set A - Alwyn

#### Unit 001 and 005

#### **Updated February 2024:**

This case study and associated test papers are no longer part of the assessment criteria for the 8040-02 Health and Social Care: Core qualification.

These materials have been provided to support centres and candidates for formative assessment and revision purposes only.

For the most up to date information on the Health and Social Care: Core qualification and January 2024 assessment strategy update please visit: [\[Update\]](#) [Changes to Level 2 HSCCC Core assessments | Health and Care Learning Wales](#).

This booklet contains Question Set A **only**.

For associated case study and test papers please download:

Case Study Adult - Alwyn

Case Study Question Set B Adult - Alwyn

Case Study Question Set C Adult - Alwyn

# Question Set A - Alwyn

1. Steven reassures Alwyn that he has a duty to maintain confidentiality.

Outline **three** actions Steven can take to make sure confidentiality is maintained.

[3 marks]

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2. Different agencies and professionals work together to support Alwyn.

State **two** benefits that Alwyn receives from multi-agency teams who work effectively together.

[2 marks]

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3. Steven advises that going to church may be too difficult for Alwyn right now.

Give **four** reasons why Steven should have been more supportive towards Alwyn in response to his wish to go to church.

[4 marks]

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4. Bronwyn was reluctant to use a domiciliary care agency after reading news articles about the quality of care services.

State **three** actions Steven might take to try and build trust with Bronwyn.

[3 marks]

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5. What are **three** ways Alwyn's personal plan promotes effective team working?

[3 marks]

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6. Debbie suggests to Steven that he might want to shadow an experienced care and support worker.

Describe how shadowing could help to improve Steven's practice.

[4 marks]

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7. Steven reports incomplete and unreadable records of Alwyn's personal care to Debbie his manager.

In addition to the personal plan, name one other document that may be used to support Alwyn which requires good literacy skills.

[1 mark]

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8. What are **two** actions Steven takes to find out about Alwyn's background and preferences?

[2 marks]

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9. Steven has encouraged active participation.

What are **two** actions Steven takes to encourage active participation with Alwyn?

[2 marks]

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10. Outline **three** reasons why effective communication between Alwyn and Steven is important to their relationship.

[3 marks]

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11. Outline **three** impacts that the loss of his wife has had on Alwyn's well-being.

[3 marks]

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